



# CLARK COUNTY DISTRICT G NEWSLETTER

Clark County Commissioner Jim Gibson



Hello District G Residents,

As families and households continue to Stay Home for Nevada, I'd like to share a poem with you that touches on the experiences we are all going through. The poem, which is written by Catherine O'Meara, is called "And They Stayed Home." My thanks to Jeff Huff for sharing this poem with me.

*"And the people stayed home, And read books, And listened, And rested, And exercised, And made art and played games, And learned new ways of being and were still, And listened, more deeply, Some meditated, Some prayed, Some danced, Someone met their shadow, And people began to think differently, And the people healed, And in the absence of people living in ignorant, dangerous, mindless, and heartless ways, The earth began to heal, And when the danger passed, And the people joined together again, They grieved their losses, And made new choices, And dreamed of new images, And created new ways to live, And heal the earth fully, As they had been healed"*

In this week's newsletter, please read other inspirational poems and passages, learn about Nevada's new COVID-19 Task Force, DETR's new unemployment filing system, and NV National Guard's role in the COVID-19 response. I encourage you to read about the mail-in ballots and drop-off locations available to you for our all-mail primary election on June 9, 2020.

As always, do not hesitate to email us at [ccdistsg@clarkcountynv.gov](mailto:ccdistsg@clarkcountynv.gov) or call our office at (702) 455-5561 with any questions or concerns. You can also follow us on Facebook at [www.facebook.com/jim.gibson](https://www.facebook.com/jim.gibson), Instagram [@CommishJGibson](https://www.instagram.com/CommishJGibson) or Twitter [@CommishJGibson](https://twitter.com/CommishJGibson).



*Jim*

# Poems and Passages to Help Find Light and Hope During These Difficult and Uncertain Times

## And The People Stayed Home

Written by Catherine O'Meara

And the people stayed home  
And read books  
And listened  
And rested  
And exercised  
And made art and played games  
And learned new ways of being and were still  
And listened, more deeply  
Some meditated  
Some prayed  
Some danced  
Someone met their shadow  
And people began to think differently  
And the people healed  
And in the absence of people living in ignorant, dangerous, mindless, and heartless ways  
The earth began to heal  
And when the danger passed  
And the people joined together again  
They grieved their losses  
And made new choices  
And dreamed of new images  
And created new ways to live  
And heal the earth fully  
As they had been healed

## Pandemic

Attributed to Lynn Unger:

What if you thought of it  
as the Jews consider the Sabbath -  
the most sacred of times?  
Cease from travel.  
Cease from buying and selling.  
Give up, just for now,  
on trying to make the world  
different than it is.  
Sing. Pray. Touch only those  
to whom you commit your life.  
Center down.

And when your body has become still,  
reach out with your heart.  
Know that we are connected  
in ways that are terrifying and beautiful.  
Know that our lives  
are in one another's hands.  
Do not reach out your hands.  
Reach out your heart.  
Reach out your words.  
Reach out all the tendrils  
of compassion that move, invisibly,  
where we cannot touch.

Promise this world your love -  
for better or for worse,  
in sickness and in health,  
so long as we all shall live.



## A Passage from The Screwtape Letters

Written by C.S. Lewis

Satan "I will cause anxiety, fear and panic. I will shut down business, schools, places of worship, and sports events. I will cause economic turmoil."

Jesus "I will bring together neighbors, restore the family unit, I will bring dinner back to the kitchen table. I will help people slow down their lives and appreciate what really matters. I will teach my children to rely on me and not the world. I will teach my children to trust me and not their money and material resources."

# Attorney General Aaron D. Ford and U.S. Attorney Nicholas A. Trutanich Form Nevada COVID-19 Task Force

Nevada Attorney General Aaron D. Ford and U.S. Attorney Nicholas A. Trutanich announced the formation of the Nevada COVID-19 Task Force. The Task Force is comprised of local, state and federal investigators and prosecutors with significant experience in handling complaints and cases related to general fraud, health care fraud, Medicaid fraud, insurance fraud, workers' compensation fraud and cybercrime, among others. Together, they will share information and resources to protect Nevadans from those using the COVID-19 pandemic to take advantage of consumers.

All participating agencies will take information, tips and complaints from the public, as well as other local law enforcement agencies seeking the Task Force's assistance. The Task Force will share resources to monitor, identify and investigate misconduct most effectively and efficiently as possible.

"Sadly, it is all too common for fraudsters to take advantage of the public during times of great distress and hardship," said Attorney General Aaron D. Ford. "From day one, I've focused on protecting Nevada families and consumers, and I'm proud that my office continues to be on the front lines of fighting fraud and helping Nevadans in need. With a united front, we're showing fraudsters they have no business taking advantage of Nevadans."

"Our top priority is protecting Nevadans during this public health crisis," said U.S. Attorney Nicholas A. Trutanich. "I am committed to marshalling the full spectrum of capabilities my office and our federal law enforcement partners can bring to support the Task Force's important mission of protecting our vulnerable populations from fraudsters. I urge citizens to contact the Task Force with information and tips." The Nevada Attorney General's Office and U.S. Attorney's Office caution residents to be wary of potential scams such as these:

- **Diagnosis Testing Scams:** Scammers offer fake COVID-19 testing kits, particularly door-to-door.
- **Treatment/Cure Scams:** Scammers offer fake or unproven treatment regimens that are particularly dangerous because they have the potential to do more harm than good.
- **Charity Scams:** Virtually every time there is a disaster or emergency, scammers set up fake charities to solicit donations that they then spend on themselves.
- **Overinflated prices:** The Task Force will use every tool available to hold sellers accountable who unlawfully use the COVID-19 pandemic to unreasonably inflate prices.
- **Investment Scams:** Scammers make false claims about tests, cures and other matters related to COVID-19 in order to entice victims to make investment decisions based on those false claims that allow the scammer to steal money and assets from Nevadans.

- **Cyber Scams:** Scammers send victims emails related to COVID-19 that appear to be from the victims' banks, health care providers, the World Health Organization, the Centers for Disease Control and Prevention (CDC), and others for the purpose of obtaining the victims' personal identifying information and exploiting it for the scammers' own benefit.
- **App Scams:** Scammers are creating and manipulating mobile apps designed to track the spread of COVID-19 to insert malware that will compromise users' devices and personal information.
- **Insurance, Workers' Compensation and Medicaid Fraud:** Businesses and government agencies are not immune to scams. They should also be vigilant to ensure scammers do not take advantage of their businesses or customers during this pandemic.
- **Economic Impact Payments (Stimulus Checks):** Scammers pretend to be government officials offering false payments in order to obtain personal identifying information including social security and bank account numbers.

Fifteen agencies are a part of this Task Force including:

- Office of the Nevada Attorney General
- U.S. Attorney's Office
- Federal Bureau of Investigation
- U.S. Secret Service
- Internal Revenue Service – Criminal Investigation
- Drug Enforcement Administration
- U.S. Department of Health and Human Services' Office of Inspector General
- Department of Veterans Affairs' Office of Inspector General
- Department of Education Office of Inspector General
- Small Business Administration Office of Inspector General
- U.S. Postal Inspection Service
- Treasury Inspector General for Tax Administration
- Nevada's Secretary of State's Office
- Washoe County Sheriff's Office
- Las Vegas Metropolitan Police Department

If you are in danger or experiencing a true emergency, please call 911. If you have been victimized by any crime related to the COVID-19 pandemic, please report your experience to the Attorney General's Office ([ag.nv.gov/Complaints/File\\_Complaint/](https://ag.nv.gov/Complaints/File_Complaint/)) and the National Center for Disaster Fraud (NCDF) hotline at 1-866-720-5721 or by e-mailing the NCDF at [disaster@leo.gov](mailto:disaster@leo.gov). In your email, please provide the following information:

- Your full name and contact information;
- The dates on which you were victimized;
- The location of the incident (including city and state);
- A brief description of the crime; and
- The name(s) and contact information of the perpetrator(s) (if known).



## **DON'T GET SCAMMED NEVADA!**

The Nevada COVID-19 Task Force recommends that Nevadans do the following to protect themselves from falling victim to COVID-19 related scams:

- Avoid clicking on links in emails or messages from people you do not know;
- Be suspicious of any emails and posts claiming to be from the Centers for Disease Control and Prevention or other supposed experts. Updated information regarding the coronavirus is provided directly on the CDC website and other related websites such as the World Health Organization and Department of Health and Human Services;
- Be skeptical of online promotions for treatments, cures or vaccines for coronavirus. If there were a medical breakthrough, it would not be advertised for the first time through a sales pitch;
- Do your research before donating to any relief or related charitable causes;
- Talk to a financial professional you know and trust, or conduct your own research, before paying in to any type of new investment;
- Beware of unsolicited phone calls offering financial relief or assistance, such as stimulus payments, student loan relief or credit card debt relief. Do not share your personal information with a business or person you do not know. This includes information such as your address, Social Security number, financial information and passwords, among other information; and
- As a consumer or a business owner, be alert to those who are trying to appeal to your fears to take advantage of you. Think carefully before reacting to communications about COVID-19 from people you do not know.

If you are in danger or experiencing a true emergency, please call 911. If you have been victimized by any crime related to the COVID-19 pandemic, please report your experience to

[USANV.COVID19FRAUD@USDOJ.GOV](mailto:USANV.COVID19FRAUD@USDOJ.GOV)

# Gov. Sisolak Announces Updates to Help Nevadans File for Unemployment Insurance

Nevada Governor Steve Sisolak announced he is instructing the Department of Employment, Training and Rehabilitation to backdate all Unemployment Insurance claims to the earliest date of eligibility to help thousands of Nevadans gain easier access to unemployment insurance benefits.

Nevadans that have been unable to file a claim due to the unprecedented volume will not lose any benefits as a result of the overwhelming surge in demand.



## UNEMPLOYMENT INSURANCE: NEW ANNOUNCEMENT

### LAST NAME ONLINE FILING SYSTEM

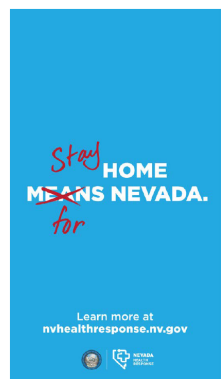
Filing initial or weekly claims online through <http://ui.nv.gov/css.html>:

**A-K:** Sunday

**L-R:** Monday

**S-Z:** Tuesday

**ALL:** Wednesday - Saturday



## UNEMPLOYMENT INSURANCE

The easiest and fastest way to **file an unemployment claim is online** at

<http://ui.nv.gov/css.html>

For those unable to file online, you can reach the **Call Centers** at:

**North:** (775) 684-0350 | **South:** (702) 486-0350

**Rural:** (888) 890-8211

*Due to the high volume of calls, we encourage Nevadans to file online!*



# DETR Announces Call Center Vendor, Reiterates New Method for Online Filing System

The Nevada Department of Employment, Training and Rehabilitation (DETR), has opened a new Unemployment Insurance (UI) call center as of Tuesday, April 15, 2020 to help assist claimants with general questions related to the unemployment insurance filing process. The agency has partnering with global customer service provider Alorica to manage the inquiries and anticipates that Alorica staff scope may change based on needed support.

The call center will answer a newly established general question toll-free hotline: (800) 603-9671. Operation hours will mirror the state's current expanded UI call center hours of Monday through Friday, 8 a.m. to 8 p.m. Specific claim scenarios cannot be answered via this hotline, and those questions should be directed to the DETR phone lines.

In addition, DETR reiterated a new method for online filing system for Nevadans seeking to initiate or renew claims. This new methodology is organized by last names and is aimed at providing faster results for Nevadans seeking to gain access to unemployment benefits. The new system was announced Tuesday and will begin Sunday.

Last names A-K are asked to file on Sundays. Last names L-R are asked to file on Mondays. Last names S-Z are asked to file on Tuesday. Wednesday through Saturday are open for all to initiate or renew claims online.

The new call center with approximately 100 employees to start was announced by the Governor's Office via press release on April 9, 2020. The call center will be operated by an outside vendor, Alorica, a U.S.-based company that provides customer service around the globe with over 100,000 employees represented in 14 countries. Alorica already has two operational call centers in Nevada.

"While there are tools online to assist with navigating the unemployment insurance process, we absolutely understand the need to connect with a human voice to get questions answered," said DETR Director Dr. Tiffany Tyler-Garner. "Our goal with the new call center is to alleviate the enormous call volume flooding our current call centers. We will continue to address concerns as we work to serve Nevadans during this unprecedented time."

As previously announced, the new call center will utilize the Alorica-At-Home solution, which provides a full-service, scalable customer experience with work-at-home agents. The new call center can also provide future support for the federal Pandemic Unemployment Assistance (PUA) provision for independent contractors, freelancers, gig workers and other workers not covered by standard Unemployment Insurance. This program was in part made possible through the assistance of Nevada's federal delegation.

"We are proud to be able to support Nevadans during this difficult time, helping to answer questions and guide them through this critical process," said Colleen Beers, President of North America Operations for Alorica. "We applaud the State of Nevada and DETR for making it easier for people in crisis to receive assistance."



# Officials Unveil Convention Center as Patient Care Site in Fight Against COVID-19

Clark County, local hospitals, and the Southern Nevada Health District unveiled a plan to convert the South Hall of the Las Vegas Convention Center into an alternate care site in the event that area hospitals reach capacity in caring for large numbers of coronavirus patients.

Based on a plan designed by the U.S. Army Corps of Engineers in consultation with local officials, the initial buildout of the site would contain 450 beds and can be expanded to include an additional 900 beds if necessary. The first phase of the plan calls for 300 beds to be located on the first floor of the South Hall with accompanying medical stations, equipment and staffing to care for coronavirus patients requiring monitoring in a medical setting but not IV therapy or intensive care. An additional 150 beds with separate medical facilities, staff and an entrance and exit, would be located on the second floor of the South Hall to care for patients who do not have coronavirus but require post-operative care and attention before they can be discharged from a hospital. Buildout of the site will only occur if the number of occupied hospital beds appears to be reaching surge capacity at area hospitals.

"I want to thank Clark County staff, our local hospitals, and the Las Vegas Convention and Visitors Authority for the significant amount of work that has been done in a very short amount of time to help our community care for a large surge of patients if our coronavirus caseload increases to a point that we need more hospital space than our existing facilities can provide," said Clark County Commission Chairman Marilyn Kirkpatrick. "As of today, we are grateful to report that our hospitalization needs do not require the addition of this alternate care site, but we are ready to put this plan into action if we need it. As a community, our early actions have made a difference in the caseload we are seeing. We thank our residents for doing their part to stay home and practice social distancing. Please keep up the good work."

Spanning 908,500 square feet, officials said the South Hall of the Convention Center is an ideal space for building out a temporary alternative care site because of its size, access and adaptability. The plan calls for building out the space with a temporary network of drapes and dividers, and installation of beds, medical stations, equipment and supplies. The process should take about four days upon notification of the need to activate the facility.

"We have been working hand in hand with our hospital partners, the state of Nevada, the Army Corps of Engineers and the Southern Nevada Health District to address the need to care for patients if our hospitals reach capacity," said Clark County Fire Chief John Steinbeck, who oversees Clark County's Multi-Agency Coordination Center (MACC). "Our primary goal is to free up space to care for the most critical patients at our existing hospitals and also to provide quality care to patients requiring medical supervision prior to being discharged home in an alternate-care setting."

Local hospital groups that collaborated on the surge plan include Dignity Health-St. Rose Dominican Hospitals, Kindred Hospitals, North Vista Hospital, Sunrise Health System and HCA Healthcare, University Medical Center, Valley Health System, and VA Southern Nevada Healthcare System.

The Convention Center facility will be managed as a unified operation by an incident management team comprised of local emergency management officials and UMC. UMC medical staff will provide patient care with support from volunteers through the Medical Reserve Corps of Southern Nevada.

"UMC takes pride in working alongside our community partners to ensure Southern Nevada remains prepared for any future influx of patients," said UMC CEO Mason VanHouweling. "While we certainly hope the additional space is not needed, UMC's world-class team members remain ready to provide care and oversee operations at the Las Vegas Convention Center to ensure patients receive the highest quality of care."

The County already has several resources in place to ease pressure on local hospitals, including:

- Well Care Services, 114 beds for people who need to be in isolation and under the care of medical professionals.
- CrossRoads of Southern Nevada, 39 beds for people who need to be in isolation and under the care of medical professionals.
- The Salvation Army, 32 beds for individuals who are over 65 and have underlying medical issues.
- The Clark County-City of Las Vegas Isolation and Quarantine Complex at the Cashman Center (Cashman ISO-Q) is a 500-bed acute observation care facility for homeless individuals who need to be in quarantine or isolation, but not hospitalized. Without this facility, the affected homeless individuals would be on the streets, in a shelter or in a hospital, none of which are ideal for those individuals or our community.

In addition, the Southern Nevada Health District is planning a 30-plus bed isolation facility next to its main building.

More information about the community's coronavirus response is posted in the COVID-19 Update pages on Clark County's website at [www.ClarkCountyNV.gov](http://www.ClarkCountyNV.gov). Topics include updates on County operations, department contact information, a donations page listing services in the community being offered by non-profits and ways people can contribute, and a list of local employers that have job openings.

Officials also remind residents to be aware of symptoms of stress and anxiety related to the pandemic including fear and worry about your health and the health of loved ones, changes in eating and sleeping patterns, drug and alcohol abuse or worsening chronic health conditions. Residents are encouraged to reach out to their local health-care providers and various telephone and online resources. Older people with chronic health problems, children and teens, and people who are helping with the community's response to COVID-19 may be particularly vulnerable. Recommended ways to cope with stress include taking breaks from watching, reading or listening to news stories including social media; taking deep breaths and stretching and exercising regularly; eating healthy, well-balanced meals; and connecting with people you love and trust. The U.S. Centers for Disease Control has created a section on its website devoted to mental health and coping with COVID-19: <https://www.vegasstrongrc.org/resources/covid-19-mental-health-resources/>. Additional 24-hour telephone resources include:

- Nevada 2-1-1, a program of the Nevada Department of Health and Human Services, provides information and referrals to health, human and social service organizations throughout the state. Dial 2-1-1 or visit its website at [www.nevada211.org](http://www.nevada211.org) for more information about its services.
- Disaster Distress Helpline: Call 1-800-985-5990 or text TalkWithUs to 66746 to connect with a trained crisis counselor.

# We're here to help.



NV Energy is suspending disconnects for non-payment and waiving late penalties for those experiencing financial hardships due to COVID-19 or for those whose health is impacted by COVID-19. If this applies to you, please contact us so we can help: **702-402-5555** or <https://www.nvenergy.com/contact-us/>

## GET HELP PAYING YOUR BILL

We have expanded our Project REACH energy bill assistance program to help customers of any age who meet income guidelines. Please visit [nvenergy.com/assistance](https://www.nvenergy.com/assistance) to see if you qualify or contact any of the agencies below to apply.

<b>Aslan Community Resource Center</b> .....	<b>702-984-0015</b>
<b>Boys and Girls Club Family Resource Center</b> .....	<b>702-932-1880</b>
<b>Clark County Social Service</b> .....	<b>702-455-8860</b>
<b>East Valley Family Service</b> .....	<b>702-631-7098</b>
<b>Henderson Senior Center</b> .....	<b>702-267-2956</b>
<b>HopeLink</b> .....	<b>702-566-0576 ext. 305 or 315</b>
<b>Lutheran Social Services of Nevada</b> .....	<b>702-639-1730</b>
<b>Three Square</b> .....	<b>702-765-4030</b>
<b>Salvation Army</b> .....	<b>702-649-8240</b>
<b>United Labor Agency of Nevada (ULAN)</b> .....	<b>702-648-3500</b>

## OPTIONS TO MAKE IT EASIER TO PAY YOUR BILL

We offer a variety of payment options that give you the flexibility to pay back any past due balance over an extended period of time to make it easier to pay your NV Energy bill.

**Equal Pay** averages your past year's energy usage into 12 equal monthly payments, so you know in advance what your bill will be each month.

**FlexPay** is our new pre-pay option that lets you pay what you want, in advance, while applying an existing deposit to your bill.

Please visit [nvenergy.com/payment](https://www.nvenergy.com/payment) to learn more about these programs and to enroll in the one that is right for you.

**NV Energy Customer Service: 702-402-5555**

## TIPS FOR SAVING ENERGY AND MONEY

PowerShift by NV Energy recommends several no-cost tips for reducing energy use, while staying comfortable, that can make a big difference in your monthly utility bill:

- Conduct an [online energy audit](https://www.nvenergy.com/save-with-powershift/energy-assessment/online-assessment) to learn how your home uses energy, and get customized suggestions for reducing your energy use.  
(<https://www.nvenergy.com/save-with-powershift/energy-assessment/online-assessment>)
- Set your thermostat at 68 degrees during cooler months.
- Run full loads in your clothes washer and dryer, and dishwasher.
- Shut off lights, ceiling fans, appliances and electronics when not in use.

## STAY SAFE

The safety of NV Energy's customers and employees is our top priority. Reliable electric service is essential to the well-being of our community, and our crews continue to work on reliability improvement projects, respond to emergencies and restore outages during this statewide shutdown period. For your safety, please remember the following:

- NV Energy employees prominently wear on their uniforms identification that includes their photograph.
- Our employees will only need access to the inside of your home if you have scheduled an appointment for a PowerShift Smart Thermostat or Home Energy Assessment (*Note that PowerShift appointments have been postponed due to COVID-19*).
- We will never come to your home or business offering an unscheduled service, requesting/demanding payment or threatening disconnection. For maintenance and repair work on NV Energy equipment, including meter exchanges, a technician may knock on your door to alert you of his/her presence, but will not need entry.
- Additional safety and scam protection reminders are available at [nvenergy.com/scam](https://www.nvenergy.com/scam).





# ISO-Q Complex For Homeless Patients is Now Open

The joint Clark County-City of Las Vegas ISO-Q (Isolation and Quarantine) Complex at Cashman Center has begun taking patients as of Monday, April 13th.

For the safety of all, and due to HIPAA requirements, there will be no visitors allowed at the site once patients begin to arrive. Only homeless persons with appropriate referrals from medical providers, and the Cashman ISO-Q staff, will be housed at the complex.

The city will oversee operations and security for the complex. Volunteers from Team Rubicon, an organization that mobilizes veterans to help with response and recovery from disasters and crises, has also been instrumental in working to prepare the complex.

Construction on the complex began March 31 by Vision Building Systems, and it will support up to 500 patients. It is believed that the Cashman ISO-Q Complex is a first of its kind facility in the nation. It serves the homeless population as a built from the ground up preemptive observation care facility. The complex has separate areas for homeless people who are quarantined because they were exposed to the coronavirus but have no symptoms, an isolation area for those who have symptoms and are awaiting test results, and a third section for those who are in isolation with confirmed coronavirus test results.

Those in need of quarantine or isolation who have referrals from area hospitals/medical providers or the Southern Nevada Health District will be transported to the complex by ambulance. Hospitals will continue to provide care for the seriously ill and those in need of a ventilator.

The city of Las Vegas has provided perimeter fencing, Wi-Fi, potable water and sewer connection. The tents have heating/air conditioning, power, lights and 10' by 10' individual rooms. There are separate tents and restroom/shower facilities for those in quarantine and those in isolation; there are separate staff restrooms for those serving each population.

United Healthcare and WBF Management LLC will supply complimentary meals to patients and staff. AT&T is providing connectivity for the complex through FirstNet, and Hotel Restaurant Furniture Liquidators has provided televisions. Contractors are furnishing trash/medical waste disposal, laundry, security, nursing/clinical observation, case management and personal protective equipment.

Clark County and the city of Las Vegas are jointly funding the facility. In addition, The Mayor's Fund for Las Vegas LIFE is assisting with processing donations for the complex.

# VASNHS Virtual Mental Health Care Use on the Rise Amid COVID-19

The VA Southern Nevada Healthcare System (VASNHS) continues, daily, to deliver quality and timely mental health care to Veterans, even as the COVID-19 pandemic has made traveling to VA facilities complex.

VASNHS staff data shows a dramatic jump in virtual mental health care services in March, a sign Veterans are successfully accessing care despite the challenges the pandemic has presented. VA Video Connect allows Veterans to consult with their healthcare provider via their computer, tablet or phone. Also, during March, mental health providers completed more than 2,200 appointments with Veterans using VA Video Connect, an increase of over 500 percent from the 430 appointments made in February, before the pandemic.

"VASNHS knows the importance of providing mental health care during times of increased crisis," said Tim Jobin, associate chief of staff of Behavioral Health. "Thanks to the VA's pre-pandemic focus on tele-mental health, VASNHS was able to seamlessly transition most mental health care to virtual care on very short notice. As a result of this planning, VASNHS is on track to complete 3,600 VA video connect visits in April. That's a 700 percent increase when compared to February."

Nationwide, VA mental health providers completed more than 34,000 appointments with Veterans using VA Video Connect, an increase of 70 percent from the 20,000 appointments made in February. Here's a breakdown of the increases.

- Telehealth group therapy conducted more than 2,700 visits in March, a jump of more than 200 percent from the prior month.
- Mental health care and consultation delivered by phone rose to more than 154,000 appointments in March, up 280 percent from the 40,000 appointments in February.
- Vet Centers across the nation held more than 22,000 virtual encounters in March, a 461 percent increase from February. Most of these encounters dealt with mental health issues.

Mental health care is especially important during stressful times such as these and VASNHS invites Veterans to take advantage of the care they've earned. VA Secretary Robert Wilkie said the numbers show VA has made a quick adjustment to ensure ongoing support to Veterans during these difficult times.

"VA is open for business and we continue to provide same-day mental health services and mental health screening for Veterans at-risk who require attention at any of our facilities," said Wilkie. "There is no doubt VA's early embrace of new technology is aiding Veterans and I applaud VA health care workers and Veteran patients for embracing it."

To request a virtual care appointment or to convert an in-person appointment to virtual care, call 702-791-9024. For Veterans in crisis, help is available at the Veterans Crisis Line: 1-800-273-8255, and press 1, or text 838255.

For more information about VA's overall response to the COVID-19, please refer to <https://www.va.gov/coronavirus-veteran-frequently-asked-questions>

# Health Care Workforce Grows as Volunteers Join Battle Born Medical Corps

In the week since Governor Steve Sisolak called for medical professionals to step up to support Nevada's COVID-19 response more than 800 have responded.

The Governor urged health care providers, behavioral health professionals and other medical professionals to join the Battle Born Medical Corps to expand Nevada's medical care capacity during the COVID-19 crisis.

Doctors, nurses, paramedics, psychologists, respiratory therapists and many other specialties have joined the Battle Born Medical Corps to assist Nevada's medical providers who have been working to help patients statewide.

"These professionals are a precious resource right now, and I am grateful for their service to Nevada," said Governor Sisolak. "I am inspired by their support and encourage other medical professionals and students to join this elite force."

Volunteer medical professionals will be utilized to assist health care providers who are serving Nevadans statewide. The Battle Born Medical Corps has received requests for support from Willow Springs Center in Reno, Southern Nevada State Veterans Home in Boulder City and Washoe County Incident Management Team (IMT) on behalf of the Washoe County Health District.

The program is accepting requests from other facilities for volunteers to support their workforce and COVID-19 response.

## **About Battle Born Medical Corps:**

On April 1, Governor Sisolak signed Declaration of Emergency Directive 011, which waives certain licensing requirements to allow Nevada to add additional health care workers into Nevada's medical system. It also allows certain doctors, nurses, emergency medical technicians, and even some medical students to go to work right now caring for COVID-19 patients.

Those interested in joining the Corps can log onto the secure website, <https://servnv.org/>, to enter required information and register through the Nevada Department of Health and Human Services.

For more information on Nevada's COVID-19 response go to <https://nvhealthresponse.nv.gov/>

# Nevada Guard Enters Historic Response to Battle COVID-19

About 700 additional Nevada National Guard Soldiers and Airmen will enter the fight against COVID-19 this week, Gov. Steve Sisolak announced.

That brings the total number of Nevada National Guardsmen on military orders to support the state's COVID-19 response to about 800, the largest state activation in Nevada National Guard history.

This is the second activation during the COVID-19 response. Sisolak called 102 Soldiers and Airmen on state military orders April 6, two days after President Donald Trump approved the state's major disaster declaration and additional federal funding. Those Guardsmen stood up donation management and supply distribution operations.

Nevada Guardsmen most recently called into service will provide medical support, food bank and warehouse logistics, transportation of supplies and set up of alternate care facilities. A majority are set to report in Las Vegas, where most of the Silver State's confirmed cases and COVID-19 related deaths have occurred.

Guard medical professionals already working COVID-19 response in their civilian professions will not be asked to report and will remain working their critically important full-time jobs.

The Federal Emergency Management Agency will approve all mission requests of the Nevada Guard for federally-funded requests pertaining to the COVID-19 pandemic response.

Across the nation, the National Guard provides a force of 450,000 Soldiers and Airmen throughout the 54 states, territories and District of Columbia capable of contributing to the response effort. About 30,000 Guardsmen have activated nationwide. The Nevada Guard includes about 3,200 Soldiers and 1,200 Airmen able to respond and assist any community in the Silver State.

National Guardsmen around the nation have typically provided support working to increase medical capacity; providing security at testing sites; managing food banks; delivering food and critical supplies; disinfecting public spaces and various other duties.

For information, call Lt. Col. Mickey Kirschenbaum at 775-287-5592 or Lt. Emerson Marcus at 702-265-6301.

# Commissioner Weekly Hosting Virtual Community Prayer Gathering on Saturday

Commission Vice Chairman Lawrence Weekly will host a Virtual Community Prayer Gathering from noon to 1:30 p.m. Saturday, April 18.

Residents may join the event by logging on to [www.facebook.com/thetechqueen](http://www.facebook.com/thetechqueen).

“With the stresses and struggles we are all facing at this time, it is important to take time to reflect on our current situation and pray for the health and safety of our friends and family and our community,” Vice Chairman Weekly said.

Joining the vice chairman for this online gathering will be New Antioch Christian Fellowship Senior Pastor Rev. Dr. Naida M. Parson, Nehemiah Ministries Pastor Kelcey West, and Real Life Church Lead Pastor David Walker.

# Family Services to Host Virtual Foster Care Information Sessions

To adapt to the impacts of COVID-19, Clark County’s Department of Family Services (DFS) will offer online foster care information sessions beginning Tuesday, April 21.

The sessions will cover general information and requirements to become a foster parent. Those interested in attending a session should fill out the Count Me In! form located on the home page at [www.countmein.vegas](http://www.countmein.vegas). The sessions will be hosted on Webex, and anyone interested in viewing the sessions will need to create a free account through that service.

Upcoming information sessions will be provided on:

- Tuesday, April 21, at 4 p.m.
- Saturday, April 25, at 9 a.m.
- Tuesday, April 28, at 4 p.m.
- Saturday, May 2, at 9 a.m.

“We are always looking for new ways to engage with the community,” County Administrator of Human Services Tim Burch said. “This opportunity will provide individuals with the information and requirements necessary to make an informed decision about foster care.”

For more information on fostering in Clark County or to sign up for foster care information sessions, visit [www.countmein.vegas](http://www.countmein.vegas) and follow on Facebook at [www.facebook.com/ClarkCountyDFS](http://www.facebook.com/ClarkCountyDFS).



# JUNE 9, 2020, PRIMARY ELECTION NOTICE OF ALL-MAIL BALLOT ELECTION

*Clark County Election Department, 965 Trade Dr., North Las Vegas, NV 89030*

## OVERVIEW

To help keep you, your family, and our community safer by limiting interactions that could spread the coronavirus, the June 9, 2020, Primary Election is being conducted entirely by mail ballot. On or before May 18, 2020, Clark County registered voters will receive a mail ballot packet from the Clark County Election Department which will include:

- A ballot and instructions for voting a mail ballot;
- A pre-addressed, postage-paid envelope that must be used for returning voted mail ballots; and
- A list of mail ballot drop-off sites for voters to drop off their own voted mail ballot in-person, if they are unable to put their ballot in the mail.

Registered Voters who do not receive their packet by May 18, 2020, should contact us at (702) 455-VOTE (8683). We *STRONGLY ENCOURAGE VOTERS TO MAIL THEIR BALLOT* rather than drop it off in-person. Please read this entire notice for important details.

## CONTACT INFORMATION WILL HELP US ASSIST VOTERS

We strongly encourage all voters who do not have their current e-mail or phone number listed in their registration records to contact us as soon as possible and no later than **MAY 12, 2020**, to provide that information. This is important because if a mail ballot has no signature on the envelope, or if the signature does not match the one the Election Department has on file, we will need to contact the voter as soon as possible to resolve this issue. To check if your phone number or e-mail is in your voter registration records or to add it if it is not:

- Log-in on the Secretary of State's website at [www.registertovotenv.gov](http://www.registertovotenv.gov); or
- Send an e-mail to [elinfo@ClarkCountyNV.gov](mailto:elinfo@ClarkCountyNV.gov); or
- Call us at (702) 455-VOTE (8683).

Please note that NRS 293.558 requires the Clark County Election Department to keep your e-mail address CONFIDENTIAL. Meaning, it may not be given to third parties.



## CLOSE OF STANDARD REGISTRATION

The deadlines to register to vote or update existing voter registration by mail or online in time for the June 9, 2020, Primary Election and still receive a regular mail ballot are below. After those dates pass, voters who wish to register to vote or make changes to their existing voter registration will have to do so through the same-day registration or same-day updates process, either online or in-person. Those voters may only vote a paper provisional mail ballot in-person on the spot at the Clark County Election Department and will need to show current, valid identification, and, if needed, proof of residency. See "Same Day Registration and Same-Day Updates of Existing Registration" starting on page 5 for more information. We strongly urge voters to register to vote or to make any necessary updates as soon as possible so they may avoid having to go to the Election Department offices.

- **May 12, 2020**, is the last day to register to vote or update your existing voter registration by mail for the June 9, 2020, Primary Election.
- **May 21, 2020**, is the last day to register to vote or update your existing registration on the Secretary of State's website at [www.registertovotenv.gov](http://www.registertovotenv.gov).

## RETURNING YOUR VOTED MAIL BALLOT

The Clark County Election Department will process and count voted mail ballots that are returned in the envelope provided, but only if the outside of the envelope is signed by the voter. This is required for verification purposes.

The ballots must be submitted and received in one of the following ways:

- Mailed Through the U.S. Post Office: We *STRONGLY ENCOURAGE VOTERS TO RETURN THEIR VOTED MAIL BALLOT THROUGH THE U.S. POST OFFICE* rather than drop it off in-person. To send it by postal mail, voters must:
  - Seal their voted mail ballot in the pre-addressed, postage-paid, return envelope included in the packet they will receive.
  - Sign the outside of the envelope in the space provided for their signature.
  - Make sure their signed envelope is postmarked by June 9, 2020. Note that we must receive properly postmarked ballots by 5:00 p.m. on June 16, 2020, (7 days after the Election Day) for them to be counted.
- Dropped-Off In-Person: Voters may also drop off their own voted mail ballot, but only at one of the locations in the schedules on pages 3-5 during the listed dates and hours. To do this, voters must:
  - Seal their voted mail ballot in the return envelope included in the packet they will receive.
  - Sign the outside of the envelope in the space provided for their signature.
  - Drop off their voted mail ballot no later than 7:00 p.m. on Election Day.

## DROP-OFF LOCATIONS THROUGH JUNE 5, 2020, (FRIDAY)

These locations, dates, and hours for dropping off mail ballots will be available as soon as voters begin receiving their mail ballots and will continue through June 5.

DROP-OFF LOCATIONS	DATES AND HOURS
<b>CLARK COUNTY ELECTION DEPARTMENT</b> 965 Trade Dr., North Las Vegas <i>Only the Clark County Election Dept. will be available on May 25, 2020, Memorial Day.</i>	UP TO MAY 22: • MON.-FRI.: 8am-5pm • SAT. AND SUN: CLOSED
	MAY 23-JUNE 3, EVERY DAY (including Sat., Sun., and Memorial Day): 8am-6pm
	JUNE 4-5, THURS.-FRI.: 8am-8pm
<b>CLARK COUNTY GOVERNMENT CENTER</b> 1 <sup>st</sup> Floor, Rotunda 500 S. Grand Central Pkwy., Las Vegas	MONDAY-FRIDAY: 8am-5pm
	CLOSED: All Saturdays, Sundays, and May 25, Memorial Day Holiday
<b>BOULDER CITY, CITY CLERK</b> City Hall, Upstairs, 401 California Ave. Boulder City	MONDAY-THURSDAY: 7am-6pm
	CLOSED: All Fridays, Saturdays, Sundays, and May 25, Memorial Day
<b>HENDERSON CITY CLERK</b> City Hall, Front of Bldg., 240 S. Water St. Henderson	MONDAY-THURSDAY: 7:30am-5:30pm
	CLOSED: All Fridays, Saturdays, Sundays, and May 25, Memorial Day
<b>LAS VEGAS CITY CLERK</b> City Hall, 2 <sup>nd</sup> Floor, 495 S. Main St. Las Vegas	MONDAY-THURSDAY: 7am-5:30pm
	CLOSED: All Fridays, Saturdays, Sundays, and May 25, Memorial Day
<b>MESQUITE CITY CLERK</b> City Hall, 10 E. Mesquite Blvd. Mesquite	MONDAY-THURSDAY: 8am-5pm
	FRIDAY: 8am-3:30pm
	CLOSED: All Saturdays, Sundays, and May 25, Memorial Day
<b>NORTH LAS VEGAS CITY CLERK</b> City Hall, 8 <sup>th</sup> Floor 2250 Las Vegas Blvd. North, North Las Vegas	MONDAY-THURSDAY: 8am-5:45pm
	CLOSED: All Fridays, Saturdays, Sundays, and May 25, Memorial Day

## DROP-OFF LOCATION ON JUNE 8, 2020, (MONDAY)

On this date, voters may drop-off their own voted mail ballot in-person, from 8:00 a.m. to 5:00 p.m. at the Clark County Election Department, 965 Trade Dr., North Las Vegas.

## DROP-OFF LOCATIONS ON JUNE 9, 2020, PRIMARY ELECTION DAY (TUESDAY)

On Primary Election Day, voters may drop-off their own voted mail ballot in-person at the locations and during the times listed below.

<b>DROP-OFF LOCATIONS ON JUNE 9 PRIMARY ELECTION DAY, OPEN 7:00 A.M. TO 7:00 P.M.</b>
CLARK COUNTY ELECTION DEPARTMENT, 965 Trade Dr., North Las Vegas
BOB PRICE RECREATION CENTER, 2050 Bonnie Ln., Las Vegas
BUNKERVILLE COMMUNITY CENTER, 200 W. Virgin St., Bunkerville
CLARK COUNTY FAIRGROUNDS - LOGANDALE, 1301 Whipple Ave., Logandale
DESERT BREEZE COMMUNITY CENTER, 8275 Spring Mountain Rd., Las Vegas
DR. WILLIAM U. PEARSON COMMUNITY CENTER, 1625 W. Carey Ave., North Las Vegas
ENTERPRISE LIBRARY, 25 E. Shelbourne Ave., Las Vegas
HOLLYWOOD RECREATION CENTER, 1650 S. Hollywood Blvd., Las Vegas
INDIAN SPRINGS COMMUNITY CENTER, 715 W. Gretta Lane, Indian Springs
LAUGHLIN LIBRARY, 2840 S. Needles Highway, Laughlin
MOAPA COMMUNITY CENTER, 1340 E. Highway 168, Moapa
MOAPA TRIBAL ADMINISTRATION BUILDING, 1 Lincoln St., Moapa
MOAPA VALLEY COMMUNITY CENTER - OVERTON, 300 N. Moapa Blvd., Overton
MOUNTAIN CREST COMMUNITY CENTER, 4701 N. Durango Dr., Las Vegas
PARADISE RECREATION CENTER, 4775 S. McLeod Dr., Las Vegas
PASEO VERDE LIBRARY, 280 S. Green Valley Pkwy., Henderson
SAHARA WEST LIBRARY, 9600 W. Sahara Ave., Las Vegas
SANDY VALLEY COMMUNITY CENTER, 650 W. Quartz Ave., Sandy Valley
SEARCHLIGHT COMMUNITY CENTER, 200 Michael Wendell Way, Searchlight
SILVER MESA RECREATION CENTER, 4025 Allen Ln., North Las Vegas
VETERANS MEMORIAL LEISURE CENTER, 101 N. Pavilion Center Dr., Las Vegas
WALNUT COMMUNITY CENTER, 3075 N. Walnut Rd., Las Vegas
WHITNEY RECREATION CENTER, 5712 E. Missouri Ave., Las Vegas
WINDMILL LIBRARY, 7060 W. Windmill Ln., Las Vegas

ADDITIONAL DROP-OFF LOCATIONS ON JUNE 9  
PRIMARY ELECTION DAY, VARYING HOURS

BOULDER CITY, CITY CLERK, City Hall, Upstairs, 401 California Ave., Boulder City  
*7:00 a.m. to 6:00 p.m.*

CLARK COUNTY GOVERNMENT CENTER, 1<sup>st</sup> Floor, Rotunda  
500 S. Grand Central Pkwy., Las Vegas  
*8:00 a.m. to 5:00 p.m.*

HENDERSON CITY CLERK, City Hall, Front of Building, 240 S. Water St., Henderson  
*7:30 a.m. to 5:30 p.m.*

LAS VEGAS CITY CLERK, City Hall, 2<sup>nd</sup> Floor, 495 S. Main St., Las Vegas  
*7:00 a.m. to 5:30 p.m.*

MESQUITE CITY CLERK, City Hall, 10 E. Mesquite Blvd., Mesquite  
*8:00 a.m. to 5:00 p.m.*

NORTH LAS VEGAS CITY CLERK, City Hall, 8<sup>th</sup> Floor, 2250 Las Vegas Bl. North, N. Las Vegas  
*8:00 a.m. to 5:45 p.m.*

SAME-DAY REGISTRATION AND  
SAME-DAY UPDATES OF EXISTING REGISTRATION

Online Registration and Updates: If you could not register to vote or update your existing voter registration by mail by May 12, 2020, you still may do so through the Secretary of State's website at [www.registertovotenv.gov](http://www.registertovotenv.gov) through June 4, 2020 (Thursday).

- May 13 to May 21: If you register to vote or update your existing registration online between May 13 (Wednesday) and May 21, 2020, (Thursday), within about a week you will receive a regular mail ballot with your updated name, precinct, party, etc., as applicable.
- May 22 to June 4 (Online Same-Day Registration and Same-Day Updates): If you register to vote or update your existing registration online between May 22 (Friday) and June 4, 2020 (Thursday), you may only vote a paper PROVISIONAL MAIL BALLOT IN-PERSON AT THE CLARK COUNTY ELECTION DEPARTMENT, WHICH YOU MUST IMMEDIATELY TURN IN. You may not take your ballot out of the building. You must also show acceptable identification and, if needed, proof of residency. See page 6 for details on identification and provisional ballot voting. The address is 965 Trade Dr., Suite F, North Las Vegas, NV. The dates for in-person voting are May 23 (Saturday) to June 5 (Friday) and also on June 9 (Tuesday). See page 7 for the "In-Person Voting Location and Schedule," including hours and a map.



**Identification and Proof of Residency:** If you register to vote or update your existing voter registration online from May 22 to June 4, or in-person from May 23 to June 5 or on June 9, you must provide identification and, if needed, proof of residency, to vote a paper provisional mail ballot in-person on the spot at the Clark County Election Department. The identification requirements are:

- Your unexpired Nevada (NV) Department of Motor Vehicles (DMV) Driver's License with your current residential address which must match the address in your registration; or
- Your unexpired NV State Identification Card with your current residential address, which must match the address in your registration; or
- Your NV DMV temporary "Interim Document" with your current residential address, which must match the address in your voter registration.
- **IF** the address on your identification is not your current residential address, meaning it does not match your voter registration residential address and/or if it is not where you currently live, then you must also provide proof of current residency, such as:
  - A military identification card; or
  - A utility bill (electric, gas, oil, water, sewer, septic, phone, cable); or
  - A bank or credit union statement; or
  - A paycheck; or
  - An income tax return; or
  - A mortgage statement, or residential rental or lease agreement; or
  - A motor vehicle registration; or
  - A property tax statement; or
  - Any other document issued by a governmental agency.

**Paper Provisional Mail Ballot Overview and Verification Process:** If you register to vote or update your voter registration either online from May 22 to June 4, or in-person from May 23 to June 5 or on June 9, you may only vote a paper provisional mail ballot by appearing in-person at the Clark County Election Department and voting on the spot. You must also provide the identification indicated above. Your paper provisional mail ballot will have all of the contests and candidates that are on a regular ballot. It will differ from a regular ballot in that it will be counted only after verification that:

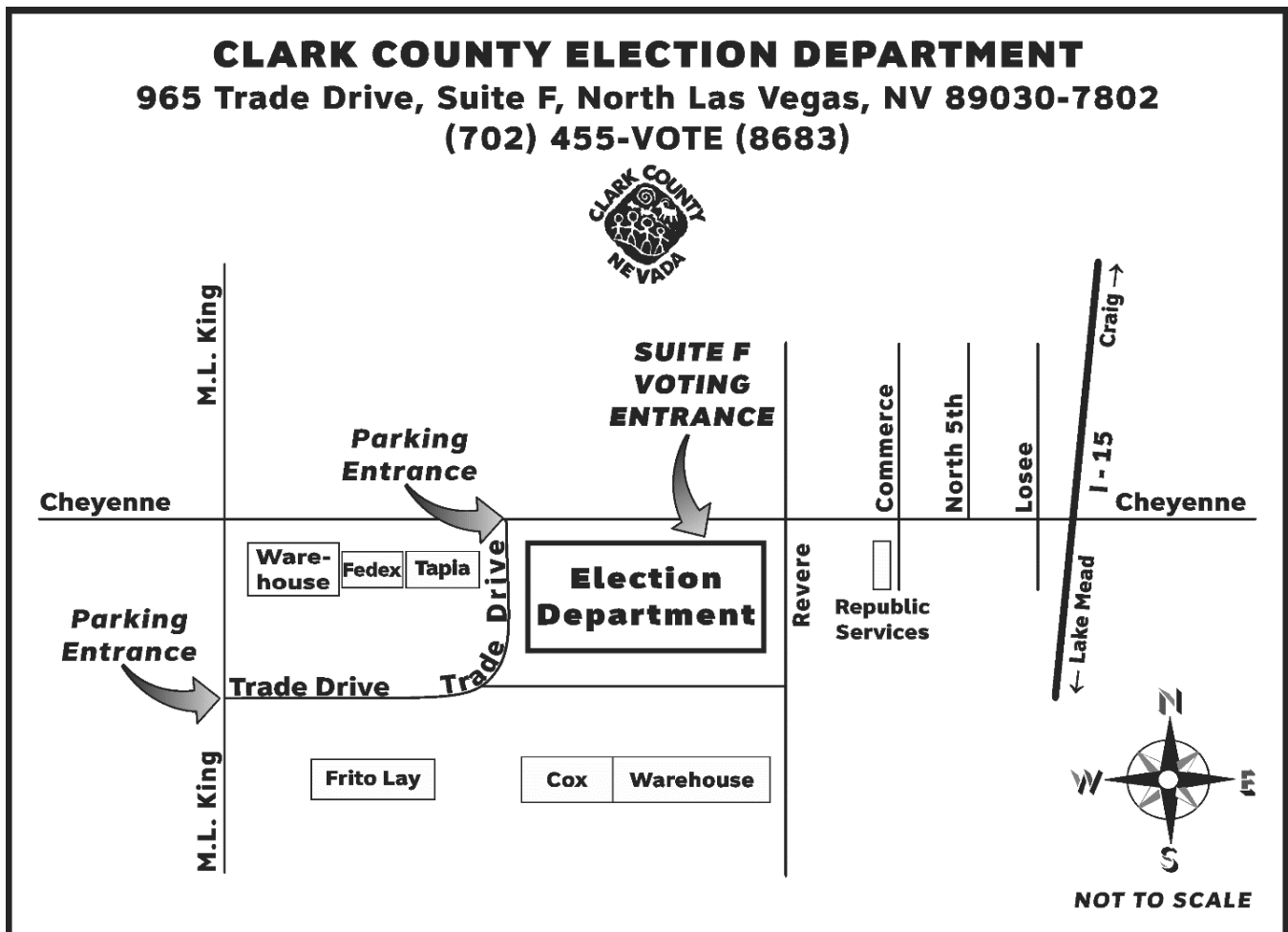
- You were qualified to cast a ballot in the current election;
- You did not cast multiple ballots in the same election;
- You showed acceptable identification when you voted (see above); and
- **IF** needed, you provided acceptable proof of residency (see above).

In-Person Same-Day Registration and Updates, May 23-June 5 and on June 9: If you could not register to vote or update your existing voter registration by mail by May 12, 2020, or online by May 21, you may do so in-person and vote a paper provisional mail ballot on the spot at the Clark County Election Department from May 23 (Saturday) to June 5, 2020 (Friday), or on June 9, 2020 (Tuesday, Primary Election Day). You may not take your ballot out of the building and you must turn it in immediately. You must show acceptable identification and, if needed, proof of residency. See page 6 for details on identification and provisional ballot voting. The address is 965 Trade Dr., Suite F, North Las Vegas, NV. See below for the "In-Person Voting Location and Schedule," including hours and a map.

## IN-PERSON VOTING LOCATION AND SCHEDULE

May 23 (Sat.)-June 5 (Fri.) and June 9, 2020 (Tues., Primary Election Day)

- May 23-June 3, every day *(including Saturday, Sunday, and Memorial Day on May 25)*: 8:00 a.m.-6:00 p.m.
- June 4-5, Thursday-Friday: 8:00 a.m.-8:00 p.m.
- June 9, Tuesday, Primary Election Day: 7:00 a.m.-7:00 p.m.



## VOTERS WITH DISABILITIES

Several options are available for voters with disabilities:

- Electronic registration and electronic voting will be offered through Nevada's Effective Absentee System for Elections (EASE). This option may be accessed on the Nevada Secretary of State's website at [www.NVEASE.gov](http://www.NVEASE.gov).
- Voters who register to vote by mail by May 12, 2020, or online by May 21, 2020, may call the County Election Department at (702) 455-VOTE (8683) to request an electronic ballot.
- Unassisted and private in-person voting will be available at the Election Department. The location, dates, and times will be the same as for "In-Person Voting" (see page 7).

## VOTING IN THE NOVEMBER 3 GENERAL ELECTION

At this time, we expect to return to in-person voting for the November 3, 2020, General Election. If that occurs, voters who had not previously requested to receive mail ballots for every election, which is most voters, will be expected to vote at regular polling places. For more information about the General Election see the Election Department's webpage at [www.ClarkCountyNV.gov/vote](http://www.ClarkCountyNV.gov/vote).

## QUESTIONS

More information about the all mail-in Primary Election and other resources for voters are available on the Election Department's website at [www.ClarkCountyNV.gov/vote](http://www.ClarkCountyNV.gov/vote). You may also e-mail questions to the Department at [Elinfo@ClarkCountyNV.gov](mailto:Elinfo@ClarkCountyNV.gov), or call (702) 455-VOTE (8683) or 711 for TTY/TDD devices.

**VOTING OR ATTEMPTING TO VOTE MORE  
THAN ONCE IN THE SAME ELECTION  
IS A FELONY. (NRS 293.780)**